



**WILD WITH NATURE**  
OXYGEN CONSERVATION



## JOB DESCRIPTION

**Position:** Someone Ready to Wow in the Wilderness (Wild With Nature Housekeeper)  
**Location:** Wild With Nature, Norfolk  
**Job Type:** Seasonal Zero Hours Contract  
**Hours:** Variable (up to 3 days per week during busy periods)  
**Salary:** Up to £11.75 per hour

### ABOUT US

Welcome to Wild With Nature, an award winning glamping retreat nestled in the heart of the beautiful Breckland countryside. Our retreat is a testament to luxury, sustainability, and conservation, spanning across two unique sites within our private, conservation-focused estate. We offer high end glamping in a variety of furnished shepherd's huts, yurts, and bell tents. Here, we blend adventure, luxury, and a profound connection with nature, offering an unparalleled eco-tourism experience from mid-March to November each year.

### **Our Sites**

- **Honey Pot Meadow:** A serene escape for couples, this is our smaller site, sleeping a maximum of two couples across two fully furnished, ensuite shepherds huts.
- **The Lakes:** Catering for couples, families, and groups, this larger site accommodates up to 30 guests in a selection of shepherd huts, yurts and bell tents.

Both sites offer their own wild-swimming lakes and impressive, fully equipped outdoor cooking and dining facilities, allowing guests to fully relax, rewind and connect with nature.

## **Our commitment**

At Wild With Nature, we are dedicated to delivering sustainable, responsible tourism with exceptional customer service. We advocate adventure and nature connection through offering guests unique experiences and the opportunity to submerge themselves in our very own nature reserve. Our culture is rooted in Environment, Impact, and Adventure. This foundation not only ensures a memorable experience for our guests but also a fulfilling work environment for our team.

Wild with Nature is owned and run by Oxygen Conservation. Our mission is to redefine conservation to deliver positive environmental and social impact for present and future generations. We work collaboratively to protect and restore the natural and built environment on our land, whilst creating carefully designed ecotourism enterprises and natural capital products to enable nature to support itself and local communities. We were proud to be named 'Start Up of the Year' at the 2022 Business Leader South West Awards and awarded the 'Team of the Year' at the 2023 Edie Awards.

## **ABOUT THE ROLE**

Are you eager to curate unforgettable moments for guests amidst the serene beauty of the countryside, where luxury meets nature? Do you thrive in a collaborative environment, working alongside a dedicated team driven by passion for exceptional guest experiences? This is an exciting opportunity that seeks an enthusiastic, highly motivated, and conscientious individual who will play a valued role in the housekeeping operations of the glamping enterprise. As a housekeeper at Wild With Nature, you will be part of a friendly, supportive and enthusiastic housekeeping team covering both of our glamping retreats to deliver first-class customer service, ensuring the guest experience always takes priority.

Our on-site team comprises a manager, housekeeping team leader and 2-3 core housekeepers, plus additional housekeepers during busy periods (such as the summer holidays). Most changeovers take place on Mondays, Wednesdays and Fridays between 10:00 and 16:00, or earlier if units are vacant. On occasions, changeovers may take place on other days including weekends.

Usual working hours are between 9 - 4, up to 3 days per week on a zero hours basis. We understand that life's responsibilities extend beyond work, so we are as accommodating as possible whilst meeting the needs of our guests and business. Just like our personal lives, site can get crazy busy too, so we may need you to be flexible with working hours during those busy periods – but don't worry we all get stuck in to help one another!

While this role does present its physical challenges, especially during the vibrant summer months, it's an opportunity to immerse yourself in the great outdoors, no matter the weather. We believe the unique benefits of this position – surrounding yourself with nature's beauty, breathing in the fresh air, and working within stunning landscapes – far surpass its demands. You'll be an integral part of an incredible team, united by a remarkable mission.

### **KEY RESPONSIBILITIES AND DUTIES**

- Collaborate closely with the Housekeeping Team Leader to gain a clear understanding of the day's priorities, and then take initiative to efficiently accomplish these tasks.
- Execute meticulous cleaning and preparation of accommodations and guest areas, aiming not just to meet but to exceed customer expectations, thereby upholding and enhancing our company's esteemed reputation. We provide detailed checklists and mentorship to support new team members in achieving these high standards.
- Changeover duties include general cleaning, bed-making, bins, emptying wood burners, cleaning/refilling hot tubs, cleaning firepits/pizza ovens and ensuring all items are in situ, clean, and neatly presented.
- Ensuring that you have all you need to execute successful changeover between guests. This involves collecting changeover kits (inc. linen, towels & consumables) for allocated units and ensuring you have required supplies in your dedicated cleaning kit.
- Reporting any health and safety concerns or issues with the condition of the site or equipment to team leader or manager. Ensuring all guest areas are clean, inviting, and in-line with company branding and ethos.
- Helping to maintain tidy staff areas to ensure that all team members can easily access contents. This will involve assisting with laundering duties, emptying your work vehicle, refilling vehicle spares kits, and putting away used equipment at the end of each day.
- Ensuring all supplies are restocked to ensure smooth operation and guest experience.
- Support the team with pre/post-season tasks to prepare or close down both sites as needed, ensuring readiness and operational excellence for every season.

## **ABOUT YOU**

- Integrity, drive, and a high attention to detail.
- Passion for nature, the environment and achieving real impact.
- Effective time management skills.
- Adaptable to changes in routine and flexible with working hours.
- Strong verbal communication skills when working with team members and helping guests.
- Ability to work under own initiative and work under pressure to meet deadlines.
- Good physical strength and stamina.
- A full, clean, driving licence and ability to drive both automatic and manual transmission work vehicles.
- Happy to work outdoors in all weather conditions (where safe to do so).
- A passion for learning and desire to develop your skills.
- Good IT skills to use online apps for timesheets and task lists.
- Cleaning and/or housekeeping experience is desirable but not essential because full training will be given.
- It would be great if you have experience of camping / glamping but don't worry if you don't. If you have a passion for the environment, we're confident you can learn on the job.
- And finally, rather importantly, you need to be nice! We have a great team energy and we cannot wait to add great people to our fab team!

## **REMUNERATION & BENEFITS**

- Competitive rate of pay.
- Friendly, supportive, and fun-loving team.
- Ongoing mentorship and on-site training.
- Stunning working environment alongside nature in peaceful lakesides and farmland.
- Staff uniform provided.
- On-site parking.
- ..... And the added bonus of wild-swimming and/or paddleboarding opportunities!